



# PAMELA MARIE MANGSAT

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🏠 Pangasinan, Philippines

## PROFILE

My diverse experience as a College of Hospitality Management Instructor has honed my flexibility and good communication skills. I am adept at managing high-pressure situations. Eager to leverage my academic background and practical skills to contribute effectively as a valuable member of your company.

## PERSONAL INFORMATION

**Nationality** - Filipino  
**Birthdate** - June 23, 2000  
**Age** - 24  
**Height** - 162 cm  
**Weight** - 65kg  
**Status** - Single

## SKILLS

- Attentiveness
- Patience
- Friendly, approachable and flexible
- Fast learner
- Cultural awareness
- Clear communication skill
- Ability to handle surprises
- Multi-tasking skills
- A calming Presence
- Goal oriented
- Focus
- Tenacity
- Willingness to learn
- Problem-solving skills

## LANGUAGE

English: Professional  
Nihongo: Basic  
Filipino: Native

## EDUCATION

**2019 - 2023**  
**Bachelor of Science and Tourism Management with Flight Attendant Course**  
WCC Aeronautical and Technological College

- Consistent Dean's Lister (2019-2023)
- Academic Achievement Awardee

**2017 – 2019**  
**Senior High School (General Academic Strand)**  
Juan G. Macaraeg National High School

- Academic Excellence Awardee (With Honors)

**2013 – 2017**  
**Secondary Level**  
Juan G. Macaraeg National High School

- With Honors

**2012 - 2007**  
**Elementary**  
Capas Elementary School

- Class Valedictorian

## PRE-PROFESSIONAL EXPERIENCE WITH CERTIFICATES

**On-the-job Training (400 HOURS)**  
CLARK AIRPORT SUPPORT SERVICES CORP. (CASSC)  
(400 hours practicum for Airport Operations assigned for Qatar Airways)

**Flight Attendant Training (2 months)**  
WCC Aeronautical and Technological College

## WORK EXPERIENCE

<b>College of Hospitality Management Instructor</b> University of Eastern Pangasinan	<b>2023-Present</b>
<ul style="list-style-type: none"><li>• Teaching Effective Communication.</li><li>• Monitoring and adapting to my students need.</li><li>• Provide educational assistance for learners.</li><li>• Conveying complex ideas to students with varying levels of understanding.</li><li>• Listen actively and respond appropriately, ensuring that the needs of students are met.</li><li>• Showing empathy to students, patience and understanding to help them succeed. Fosters trust and encourage open communication.</li><li>• Adapting strategies to meet individual learning needs or resolve conflicts among students.</li><li>• Adopting service-oriented mindset when interacting with students and parents. Politeness, responsiveness and a-willingness to assist.</li></ul>	

<b>Part-time English Tutor</b> Pantado (Vietnam)	<b>June 2024 - Present</b>
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## REFERENCES

<b>Mary Wynohna Nacario</b> Qatar Airways Cabin Crew Phone: +974 5564 6680 Email: <a href="mailto:nacariowynohna@yahoo.com">nacariowynohna@yahoo.com</a>	<b>Ken Reyes Ang</b> UEP Instructor Phone: +(63)915 6063 228 Email: <a href="mailto:jankenangii@gmail.com">jankenangii@gmail.com</a>
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