

KIMBERLY ROSE P. SOLDEVILLA

📍 Zone 4, Brgy. Bito-on, Jaro, Iloilo City

☎ +639541967155

✉ soldevillakim@gmail.com



CAREER OVERVIEW

Aiming to provide exceptional service to customers while ensuring satisfaction and loyalty.

Seeking a challenging position in a call center where I can use my ability to multitask, address customer needs, and handle inquiries efficiently. I am committed to growing professionally while delivering exceptional customer service that meets company standards.

Looking for an opportunity to work as a call center representative where I can contribute to a team-oriented environment, helping clients with their concerns and providing positive solutions. I aim to be a key asset in enhancing customer satisfaction and achieving company objectives.

EDUCATION

Iloilo City Community College
BS in Travel Management 2017

Jaro National High School 2011

Bito-on Elementary School 2007

SKILLS

- Basic computer literacy skills
- Organizational skills
- Strategic planning and scheduling skills
- Time-management skills
- Verbal and written communication skills

EXPERIENCE

Iloilo City Government- Administrative Staff
Office of the Building Official
April 2023 - December 2024

Trualliant - Lead Verification Specialist
November -December 2024

Lead Generation | January 2023- March 2023

Inspiro Relia, Inc. - Chat Support Representative
2019-2022

REFERENCES

Engr.Rikki Lou Llavore | 09638056024
Office of the Building Official

Liam Faye Bautista
Inspiro Relia, Inc.

Hon. Junalyn Provido | 09307315246
Brgy. Captain

Olivia Fragante
Iloilo City Community College