

Serlad Arcega Tangan

21C Jalandoni Street, AFPOVAI, Western Bicutan, Taguig City

Mobile Phone Number: 09183378442

E-mail Address: ladtangan@gmail.com

Birthdate: August 22, 1980

Career Objective

Seeking for a position in this company wherein I can share my skills, use my knowledge in communication and in service to other people and colleagues for the growth of this company and my personal learning and experience in your Institution.

Professional Background

September to August (2022-2023)	Sterling Talent Solutions Philippines Inc.-Client & Candidate Care Representative 5th Floor, Science Hub Tower 4 Building, 1110 Campus Ave, Mckinley Hill Town Ctr, Fort Bonifacio, Taguig City 1634
October to October (2020-2021)	Continuum Global Solutions - CSR CityNet1 Bldg., 183 EDSA Wack Wack, 1555 Mandaluyong
May to October (2019-2020)	Concentrix – Technical Support Adviser C5 Eulogio Rodriguez Jr. Ave, Quezon City
October to March (2016-2019)	CSS Corp. - CSR 3rd Floor, Bonifacio Technology Center, 31st Street, cor. 2nd Avenue, Crescent Park West, Bonifacio Global City, Taguig
May to September (2016)	C3 Customer Contact Channels - CSR 11th Floor Bonifacio, One Technology Tower, 3030 Rizal Drive West, Bonifacio Global City, Taguig
November to Jan. (2015-2016)	C3 Customer Contact Channels - CSR 11th Floor Bonifacio, One Technology Tower, 3030 Rizal Drive West, Bonifacio Global City, Taguig
January to Feb. (2014-2015)	Wells Fargo – Phone Banker 7th Floor, 8th Upper Building, Upper McKinley, McKinley Town Center Fort Bonifacio, Taguig
June to October (2011-2013)	Intelenet Global/Serco – Service Sales Specialist 7th Floor, One World Square Bldg., McKinley Hills, Taguig
March to Sept. (2008-2009)	IQOR – Credit Analyst 17th Floor, Tower 2, RCBC Plaza, 6819 Ayala Avenue, Makati

February to August (2007)	TRG Customer Solution – Customer Service Representative 8 th Floor, Hanston Building F, Ortigas Avenue
------------------------------	--

Educational Background

2001-2004	Bachelor of Science in Computer Science AMA Computer University, Makati City
-----------	---

1993-1997	Don Bosco Technical Institute, Makati City
-----------	--

Training/Seminar

January 2014	Berlitz English Refresher Course
--------------	----------------------------------