

John Mark A. Caballes

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**Purok Gumamela 6, East Binabag
Tayud, Consolacion, Cebu 6001**

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OBJECTIVE: To attain a job where I can apply and expand my current knowledge and to gain valuable experience for the betterment of the firm.

PERSONAL DATA:

DATE OF BIRTH : March 07, 1992
AGE : 30 years old
SEX : Male
PLACE OF BIRTH : Cebu City
CIVIL STATUS : Single
RELIGION : Born Again Christian

EDUCATIONAL ATTAINMENT:

COLLEGE:

University of San Jose-Recoletos

Bachelor of Science in Business Administration Major in Marketing Management

Corner P. Lopez and Magallanes Sts. Cebu City Cebu

School Year 2019 – 2020 (Graduated)

University of Cebu Banilad Campus

Bachelor of Science in Computer Engineering

Gov. M. Cuenco Ave, Cebu City

School Year 2011 – 2016 (Undergrad)

SECONDARY:**Camp Lapu-lapu National High School**

Omega St, Apas, Cebu City

School Year 2004 – 2009

PRIMARY:**Barrio Luz Elementary School**

Archbishop Reyes Ave, Cebu City

School Year 1998 – 2004

SKILLS AND CAPABILITIES:

- Broad knowledge in computer hardware and software.
- Broad knowledge on MS Office and Excel.
- Possess superb leadership and excellent communication skills.
- Good team player.
- Can easily adapt to a new work environment, a team player, and can deal with people at all levels of the organization.
- Basic knowledge on WordPress, HTML, CSS, Bootstrap SASS and JavaScript

WORK EXPERIENCE:

Self Employed

November 2020 - Present

Amazon Operations Philippines

Customer Service Associate

May 2018 – August 2020

Concentrix (Convergys Philippines)

Technical Support Representative

October 2014 – January 2018

Dyninno Philippines

Voice Sales Agent

May 2014 – August 2014

LEADERSHIP TRAININGS:

ThriveClass Batch 1

Amazon Operations Philippines

2018

Accelerate Program

Concentrix (Convergys Philippines)

2016

CHARACTER REFERENCES:

Carlino PheliasLimbaga - 09167961862

Concentrix Team Leader

Frederick Yballe - 09190635302

Amazon Team Manager

Mae Tanudra - 09054032623

JP Morgan Chase Agent

I hereby acknowledge that the above information given by me is true and the best of my knowledge and belief.

John Mark A. Caballes