

Blk1 Lot 21-22 LG Southville Paglaum Bulacao Cebu City , Philippines 6045

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Yashbeth C. Chua

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Objectives : Self Motivated, enthusiastic and hardworking soon to be customer service representative/virtual assistant employee with solid skills with connecting people in person . Highly efficient and energetic ,eager to provide exceptional services to the company .

## SKILLS:

Proficient in handling tasks by providing information to customers/clients according to the establishment protocols.

Skilled in making calls to provide potential clients about the company's service and products.

## EXPERIENCE:

**Sophi Outsourcing,9th flr Mabuhay Tower I.T park Cebu City – Case Handler**

August 15, 2022 – September 20, 2022

Account: RocketMiles

**Teleperformance,Skyrise 2 I.T park Cebu City – Merchant Dispute**

September 25 2022 – December 16, 2022

Account: JP Morgan and chase

## EDUCATION:

Elementary : San Nicolas Elementary School

Carlock St. C Padilla Cebu Philippines

Grade 1-4 (2006-2009)

: Our Lady of Rule , Bulacao Cebu City, Philippines

Grade 5-6 (2010-2011)

Secondary: Cebu St. Therese Center of Learning , Ilang-ilang St.  
Lagtang Tabunok Talisay City, Cebu Philippines

Freshmen (1st yr) 2011-12

: Cherubs Academy Inc, San Roque Talisay Cebu, Philippines

Sophomore -Senior (2ndyr-4thyr) 2012-2014

College: Cebu Institute of Technology -University, N. Bacalso St. Cebu  
City

Ab-gm(Graphics&Media) 2014-15

Bsba Marketing Management 2015-16

: Cebu Eastern College, Leon Kilat St.

Bachelor of Science in Development Communication 2021-22

### **AWARDS:**

Artist of the Year 2015

1st Place in Essay Writing 2021

### **Character References:**

1. Mr. Justine Cadutdut +639452399168

Non-voice Agent Conduent Cebu Philippines

2. Ms. Trixie Shaira Plaza +63456789071

Hr Manager Accenture Cybergate Cebu Philippines