

ROHAYDA MACARIMPAS MARUHOM

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☎ 9098429311

📍 563 Roscom Village Padada Davao Del Sur 8007



OBJECTIVE

I seek challenging opportunities where I can fully use my skills for the success of the organization To work in an environment which encourages me to succeed and grow professionally where I can utilize my skills and knowledge appropriately. To enhance my professional skills, capabilities and knowledge in an organization which recognizes the value of hard work and trusts me with responsibilities and challenges. To utilize my technical skills and provide a professional service to customers by applying and honing my knowledge and working in a challenging and motivating working environment.

EDUCATION

2015

Bachelor of Secondary Education Major in English
Southeastern College of Padada
GWA - 1.7

EXPERIENCE

12-10-2019 -
07-09-2023

CUSTOMER SERVICE REPRESENTATIVE
VXI GLOBAL HOLDINGS INC.
Handled Billing , Basic Tech Support , Activating Accounts for Internet , Phone and Cable Service

09-26-2016 -
12-08-2019

Customer Service Representative
Alorica
Handled Billing and Phone services

12-16-2022 -
03-04-2023

Cold Caller
Doing inbound calls for prospective customer for social media package , listing information in the crm

05-20-2023 -
07-26-2023

Lead Generator
Collating and listing companies who are posting job vacancies through linkedin

SKILLS

Computer Literate Conversation in speaking English Average in writing Cold calling Lead generation Virtual assistant Customer service Data entry Chat support

ACHIEVEMENTS & AWARDS

Loyalty Award TEFL certificate

REFERENCE

AleJo Manlucot III - VXI Global Holdings Inc.

Supervisor
09755996115

Francisco L. Guerrero Jr. -

Grad. Class Mentor/ Municipal Vice Mayor/Teacher
09463415672