



Chris Erika Costañes

Sales Associate

Customer Service Representative

Graphic Designer

Social Media Manager

DATE

September 25, 2023

CONTACT

 **+639755972230**

 **francoiste69@gmail.com**

 **Padada, Davao del Sur Philippines 8000**

EDUCATION

Davao Del Sur State College

2019-2020

Bachelor of Science in Secondary
Education Major In English

SKILLS

- Proven ability to manage cota and deadlines on different task
- Possesses excellent communication, organizational and problem-solving skills
- Well-versed in market and customer trends
- Computer Literate
- Experienced in different types of dialer like convoso, five9 and Avaya
- Experienced in graphic designing with canva
- Experienced in Social Media Management

PROFILE

A creative, highly organized and efficient Sales Associate and Customer Service representative with 3+ years of experience in solving problems and reaching market cota. Highly adept in resolving issues and giving high sales to import profit to the company. A graphic designer with canva and a Social Media Manager on different types of Social Media platforms.

WORK EXPERIENCE

CUSTOMER SERVICE REPRESENTATIVE

VXI GLOBAL HOLDINGS B.V

January 2020 - June 2021

- Resolving customer issues and concern under UBER TRANSPORTATION AND UBER EATS account.

SALES ASSOCIATE

FLATWORLD SOLUTIONS

September 2021 - September 2022

- Offering insurance to elderly people under Medicare Account

CUSTOMER SERVICE REPRESENTATIVE

TRANSCOM WORLDWIDE PHILIPPINES

September 2022 - July 2023

- Resolving customer concern on their internet, mobile and cable issues under COMCAST account
- Offering phone plans, cable pland and internet plans
- Resolving customers billing concern