

MARICOR MAGUYON

Block 14 Lot 1 Tradition Homes Brgy Inocencio Trece Martires Cavite · 09677121235/09392160160
coicoimaguyon@hotmail.com

“Seeking a position that will benefit from my account specialist experience, positive interaction skills and industry contacts where my twelve years’ experience can improve the sales results.”

EXPERIENCE

APRIL 2009 – PRESENT

UPWORK

Virtual Assistant, Data Entry, Account Maintenance, Appointment Setting, Cold Calling

FEBRUARY 2022 – PRESENT

ESL TEACHER, RAREJOB

Teaches English to foreign students

APRIL 2017 – FEBRUARY 2021

CUSTOMER RESOLUTION EXPERT, IQOR

Provides exemplary, out of the box resolution for customer’s queries.

MAY 2011 – APRIL 2016

RETENTION SPECIALIST, SPI GLOBAL

Provides Retention Offers and Processes Account Cancellation.

MAY 2009 – APRIL 2011

CUSTOMER SERVICE REPRESENTATIVE, CONVERGYS

Provides exemplary, out of the box resolution for customer’s queries.

EDUCATION

MAY 2004

BSIT, AMA COMPUTER UNIVERSITY

Dean’s Listee

REFERENCES

- Available upon request