

**ZILDJAN C. DEIPARINE**

180-P Cabantan St. Bo. Luz Cebu City

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**OBJECTIVE**

Aspiring to obtain a position as a call center representative in a dynamic environment, to handle calls for the corporation, respond to simple queries and route calls to the proper person, and improving my role as I enhance my customer service abilities and acquire knowledge about different services.

**Education:**

***Primary:***

Barrio Luz Elementary School, 2002-2008

Cebu City

***Secondary:***

University of Cebu Main, 2008-2012

Sancianko st. Cebu

***College:***

University of Cebu-Metc

BS Marine Transportation, 2012-2015 as an associate

Nov. 2017- Feb 2018 finished Bachelors Degree

Mambaling, Cebu City

***Work Experience:***

Customer Service Rep at Techmahindra ( May 30, 2017- Oct. 14, 2017)

Outbound Collections at Wipro ( April 15, 2018- Feb 17, 2019)

Alfa Business Outsourcing ( April 1, 2019- August 5, 2019)

Ordinary Seaman at Minerva Marine ( November 2020, June, 2021)

Voice, Chat and email specialists at 24-7 Intouch (July 30, 2021- Present)

***Key Skills***

Good Communication skills

Willingness to learn

Ability to handle stress

Computer Literate

Internet Savy

Team Player

Can Adapt in any working environment

***Affiliation/s.***

Gallerygate Cinema

